



First Nations Health Authority
Health through wellness

First Nations Health Information for Evacuees

Important information about health and social services for First Nations communities impacted by evacuation in BC.

HEALTH BENEFITS

Call Health Benefits at 1-855-550-5454

Refilling Prescriptions

With the current evacuations taking place in BC, some FNHA clients may not have access to their medications and will require a refill or replacement. To replace or refill a prescription for medication, please go to a local pharmacy. The pharmacist will be able to provide support. FNHA clients can call Health Benefits if they need help with this process.

Medical Transportation

For support to attend a medically-necessary appointment such as dialysis, please contact Health Benefits for guidance on what supports are available.

Medical Supplies and Equipment (Including Oxygen Tanks)

Health Benefits can help with questions about medical supplies and equipment, including refill or replacement of oxygen tanks and related products.

Eyewear and Vision Care

Health Benefits covers certain vision care items and services such as prescription eyewear and repairs, sight tests and eye exams. Many vision care providers can bill FNHA Health Benefits directly, so clients do not pay out of pocket.

Dental Items (Dentures)

Contact Health Benefits for support to access dental services or find out what is covered. Most dental providers in BC can bill the FNHA directly.

MENTAL HEALTH SUPPORTS

KUU-US Crisis Line: 1-800-KUU-US17 (588-8717)

Available 24-hours a day, seven days a week, regardless of where individuals reside in the province, those in need of support can call for an immediate response.

Indian Residential School Survivors Society

1-800-721-0066

Tsow-Tun-Le-Lum 1-888-403-3123

FNHA Virtual Doctor of the Day

Doctors are on call seven days a week to provide medical advice, prescriptions and referrals.

Visit www.fnha.ca/virtualdoctor

FNHA Virtual Substance Use & Psychiatry Services

Specialists in addictions medicine and psychiatry are on call weekdays to support individuals and their family members. Visit www.fnha.ca/virtualhealth

FNHA Mental Health Counselling

Please contact FNHA Health Benefits at 1-855-550-5454 to be connected with a mental health counsellor.

STAY UP TO DATE

The FNHA information page

(www.fnha.ca) will be the main location for FNHA updates on the event, emergency phone lines and other crucial emergency services. We will continue to monitor the situation closely and provide updates as needed.

For more information, visit: www.fnha.ca

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