Instructions:
FNHA Mental Health Providers Map

First Nations Health Authority
Health through wellness

These instructions explain how to navigate the FNHA Mental Health (MH) Provider map. Click **here** to access the new map.

All MH providers included in this map have been registered through an FNHA-approved professional body to practice in British Columbia. If you would like to see any information or details added, please email FNHA at provider@fnha.ca

The map below is marked with four key functions - please refer to the legend for the rest of the instructions:

Legend

1 — **Pins**

2 — **Navigation**

3 — **Search**

4 — **Filters**

(1) Mental Health Professional Pins

Name
LACEY POLTORASKY

Availability
Accepting new clients immediately

Designation
CCC;#RCC

Practice Name
TAKE CHARGE THERAPEUTIC SERVICES

Telephone
(250) 668-2966

Virtual Care
Yes (Telehealth Only)

Gender
Woman

Indigenous Provider
Indigenous

LGBTQ2SI Sensitive Services
Yes

Works with children 0-5
No

Works with children 6-12
Yes

Works with children 13-17
Yes

Practice Area
TELEGRAPH CREEK, BC

Each provider is marked with a pin showing their location. When you click on any of the pins, you will see information about the provider in the left side panel.

Each provider should have the following information available:

• Provider Name	• Provider Indigeneity
• Availability for new clients	• Specializes/has experience with providing LGBTQ2SI services (yes/no)
• Counseling designation (Canadian Certified Counsellor (CCC), Registered Clinical Counsellor (RCC), Registered Social Worker (RSW), Registered Clinical Social Worker (RCSW), or Psychologist)	• Works with children aged 0-5 (yes/no)
	• Works with children aged 6-12 (yes/no)
	• Works with children aged 13-17 (yes/no)
• Practice Name	• Practice Area
• Telephone number	
• Provides Virtual Care (yes/no)	
• Provider Gender	

Pins are coloured according to different filters: at the moment, the filters on the map show whether a provider is Indigenous, or whether a provider offers care to youth across three age groups.

See #4 (Map Filters) for more information.

2 **Map Navigation**

To **navigate** the map (i.e., to move to another part of the map), click and drag the map in the direction you would like to view. **NOTE**: Instead of using the zoom functions alone, try to navigate the map using the search function (see below).

To **zoom in** on the map, click the "+" button in the bottom left corner.
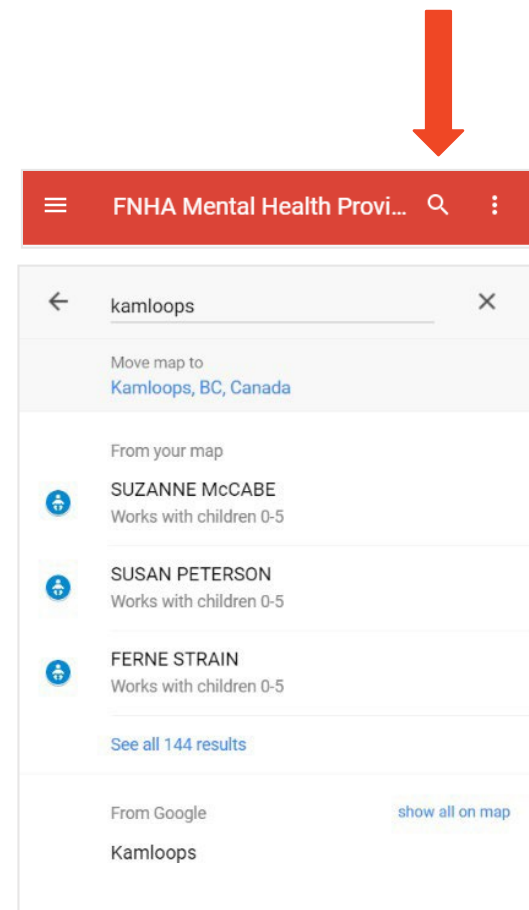
To **zoom out**, click the "-" button.

3 **Map Search Bar**

To **search**, click on the magnifying glass to make the search bar pop up:

Type your town/city or home address into the search bar, and select "Move map to ___" (see example on the right).

If you type the name of your town/city, you will see the names of all the mental health providers who practice in that area on the sidebar.

Zoom in/out and navigate the map to see the providers that practice in your area.
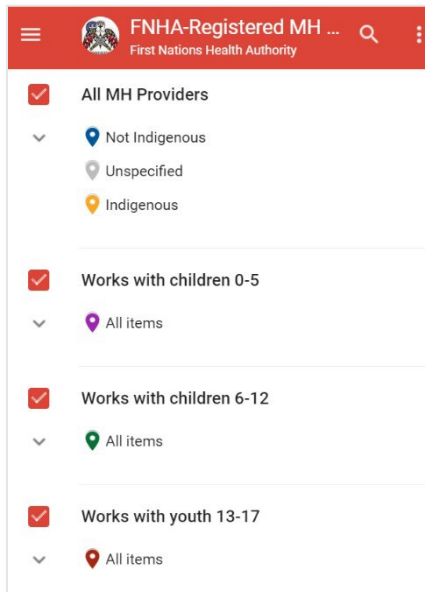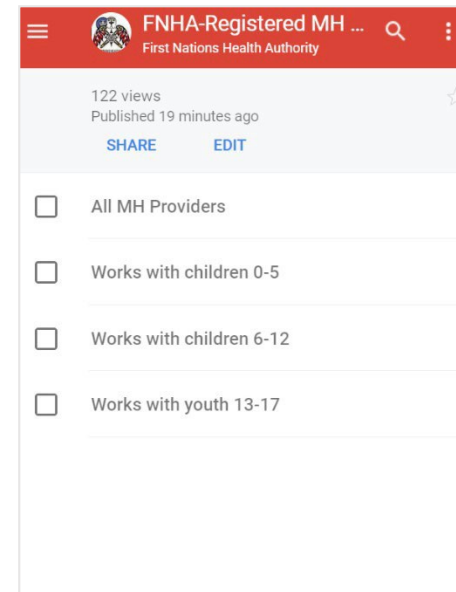
4   **Map Filters**

There are two types of filters on this map to help you find a specific type of provider:

1. Children and youth providers, based on the ages of children they work with.
2. Indigenous and non-Indigenous providers

When you open the map, you can see these filters in the **left sidebar**. Clicking the down arrow under each box shows the list of providers who match the filter criteria.

When you first open the map, all filters will be turned **on** (indicated by the **red checkbox**, see above).

To turn the filter **off**, click the checkbox so that it turns **grey** (see above).

Using the Filters

If you are looking for a child/youth counsellor:

Turn on the filter that suits the age of your child. The icons on the map will change based on which filters you have selected:

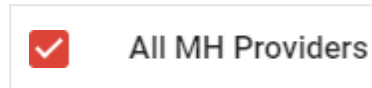|	
Works with children aged 0-5	📍
Works with children aged 6-12	📍
Works with children aged 13-17	📍

After turning on the filter, you can use the search and navigation functions to find child and youth providers in your area.
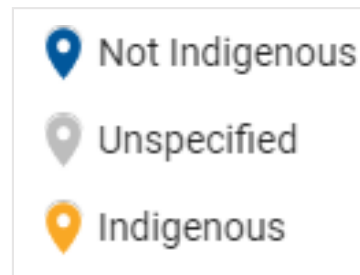
NOTE: Many providers work with more than one age group of children. Only the most recent filter selected will display on the map.

If you are looking for a counsellor who identifies as Indigenous:

Turn on the "All MH Providers" layer.

The pins on the map will pop up based on the assigned colours:

Next to each pin, the map will show a text label indicating whether the provider has identified as Indigenous, not Indigenous, or unspecified.