

Vancouver Coastal Partnership Accord Evaluation Survey

Background

The Vancouver Coastal Partnership Accord (the Accord), signed in 2012, commits parties to an evaluation of the Accord, including progress in developing the relationship between parties. Vancouver Coastal Health (VCH) and the First Nations Health Authority (FNHA) are presently conducting an evaluation of the Accord to identify successes and challenges and to inform a renewed Accord between parties. We are seeking your views, experience and wisdom on the Accord. *Your participation is entirely voluntary.* All information will remain confidential and will be gathered, used and stored in accordance with the Personal Information Protection Act, the Freedom of Information and Protection of Privacy Act and other relevant privacy legislation. Information gathered will be used for the purposes of this evaluation and may also inform other FNHA evaluation work, including the ongoing evaluation of the Tripartite Framework Agreement. An evaluation report, or other summary of findings resulting from this survey will be shared with you through regional engagement processes. Findings will be reported anonymously and, with a complete and whole picture of results. Quotations obtained through open-ended responses may be included in FNHA reporting anonymously. Reports may also be shared with FNHA and VCH partners and the public. If you have any questions regarding the project, please feel free to contact Rebecca Love, Manager, Evaluation, FNHA at 604-699-3168 or Allison Twiss, Regional Advisor, VC Region, FNHA at 778 227 6071. Completed surveys will be collected at Regional Caucus by members of the FNHA Vancouver Coastal Region team.

Introduction

What is your current role?

Which sub-region the Vancouver Coastal region are you from?

1. How would you rate your understanding of the aims of the Vancouver Coastal Partnership Accord?

| Poor | Fair | Good | Very good | Excellent |
|------|------|------|-----------|-----------|
| | | | | |

2. In your view, what have been the most significant changes resulting from the Partnership Accord?

3. In your view, have there been any gaps, or areas that require ongoing/additional work?

4. Please rate your agreement with the following statements regarding the partnership on a scale of '1' to '5' where '1' means 'strongly disagree' and '5' means 'strongly agree'

| | Strongly disagree | Disagree | Neither agree nor disagree | Agree | Strongly agree | Don't know | Open-ended questions |
|---|-------------------|----------|----------------------------|-------|----------------|------------|--|
| As a result of the partnership: | 1 | 2 | 3 | 4 | 5 | | |
| a) Relationships between my Nation and Vancouver Coastal Health have been strengthened (e.g. with local VCH service administrators or health services staff in my area) | 1 | 2 | 3 | 4 | 5 | Don't know | <p>What has helped strengthen these relationships?</p> <p>What would help strengthen these relationships further?</p> |
| b) Relationships between my Nation and the FNHA have been strengthened | 1 | 2 | 3 | 4 | 5 | Don't know | |
| c) Partnership opportunities with Vancouver Coastal Health have increased (e.g. JPB projects, funding and individual services and related agreements) | 1 | 2 | 3 | 4 | 5 | Don't know | |
| d) Partnership opportunities with the FNHA have increased | 1 | 2 | 3 | 4 | 5 | Don't know | |
| e) Processes to identify and address issues brought forward by my Nation have improved | 1 | 2 | 3 | 4 | 5 | Don't know | <p>Which mechanisms are you aware of to raise and address issues within the partnership?</p> <p>What would further enable Nations to raise and resolve issues effectively?</p> |
| f) Communication between my Nation and Vancouver Coastal Health has improved (e.g. with local VCH service administrators or health services staff in my area) | 1 | 2 | 3 | 4 | 5 | Don't know | <p>What further changes would you like to see to improve communication?</p> |
| g) Communication between my Nation the FNHA has improved | 1 | 2 | 3 | 4 | 5 | Don't know | |

| | Strongly disagree | Disagree | Neither agree nor disagree | Agree | Strongly agree | Don't know | Open-ended questions |
|--|-------------------|----------|----------------------------|-------|----------------|------------|--|
| As a result of the partnership: | 1 | 2 | 3 | 4 | 5 | | |
| h) Processes to support decision-making by First Nations regarding health services have improved | 1 | 2 | 3 | 4 | 5 | Don't know | How could First Nations decision-making be further strengthened? |
| i) Meaningful engagement between my Nation and Vancouver Coastal Health has improved (e.g. engagement by VCH service administrators in my area or other VCH staff) | 1 | 2 | 3 | 4 | 5 | Don't know | What has enabled meaningful engagement? How could engagement be further improved? |
| j) There is increased coordination of services between my Nation and Vancouver Coastal Health (e.g. with local VCH service administrators or health services staff in my area) | 1 | 2 | 3 | 4 | 5 | Don't know | What has enabled coordination? How could coordination be further improved? |
| k) There is increased coordination of programs, resources and services between my Nation and the FNHA | 1 | 2 | 3 | 4 | 5 | Don't know | |

5. Are there any other views, experiences, or opinions regarding the partnership that you would like to share with us?