



Vancouver Coastal Health Coastal Community of Care Operations

Central Coast: First Nations Health Governance

- **Emergency Planning**
 - Seacans in place both Bella Coola and Bella Bella
 - Medical and food supplies for evac situation
- **Intensive Case Management (ICM)**
 - Staff hired for both Bella Bella and Bella Coola
 - Program development underway
- **Collaborative Services Committee**
 - Concept phase
 - Both Bella Coola and Bella Bella will be engaged

Southern Stl'atl'imz: First Nations Health Governance

- **October 2017** – VCH Leadership met with Lil'wat Health and Healing leadership – Moving forward collaboratively
- **January 2018** – Planning Future State
- **January 2018** - VCH joined Lil'wat Nation Community Health Fair
- **March 2018** – Mapping discharge processes, challenges and opportunities. Developed interim solutions
- **May 2018** – Revisit discharge processes/map future state model
- **May 2018** - Social determinants of health in relation to Lil'wat Nation
- **Primary Care Networks** with the Division of Family Practice will include Squamish Nation. Not yet set up but in progress
- SSHS communities and VCH met to discuss how **community services** are provided, gaps, issues, and opportunities.
- Plan for follow up meeting summer 2018

South Coast: First Nations Health Governance

- Jeh Jeh Circle of Care fully established
- Quarterly meetings Sechelt Nation Health Team re-established
- Primary Care Networks with the Division of Family Practice to include Sechelt, Squamish, Tsleil-waututh and Tla'amin Nations. (Not yet set up but in progress)
- Sechelt Hospital Leadership - 4hr cultural humility and safety course
- Increase Primary Care NP to NS to support Indigenous populations including Saturday clinic access
- Health Director membership at NS Collaborative Services Committee
- Current state mapping session with TWN - follow-up planning
- VCH collaboration in re-visioning of MWSU Flagship Project
- Chronic disease funded by VCH nurse based at Tla'amin Health Centre
- Tla'amin represented to the LAT for the opioid crisis

Coastal Substance Use Strategy

- VCH is developing a **Substance Use Strategy for Coastal Community or Care**
- Work is just starting
- Currently working on identifying appropriate representation from the Health Directors Leadership as well as First Nations Health Authority. (Executive Steering Committee)
- This is really important work
 - It will provide direction for **future resource allocation**
 - highlight areas where we have the **biggest gaps in capacity.**
 - Identify opportunities for **current state improvements**

Clinical System Transformation

- VCH, PHSA and PHC are all moving to **one Electronic Health Information System**
- First out...North Shore and Squamish
- April 28, 2018 “**go live**”
- **Lions Gate Hospital and Squamish General Hospital** will be moving from paper-based patient charts to electronic patient records.
- This clinical and systems transformation (CST) is designed to improve the safety, quality and consistency of patient care across VCH, PHSA and PHC.
- **Benefits**
 - safer medication management
 - faster access to lab results and medication therapies
 - less time spent repeating information during consultations or undergoing duplicate tests

Cultural Competency Training

- VCH Aboriginal Health Program - ongoing training
- VCH leadership are planning on developing a robust sustainable training plan for Lions Gate Hospital once CST has been implemented and in sustainment phase.
- This important work is crucial to the success of a patient centred model of care.