






First Nations Health Authority
Health through wellness

FNHA Cybersecurity Incident

How to protect yourself

In May 2024, the First Nations Health Authority (FNHA) was the target of a cyber attack. The FNHA took immediate steps to block the threat.

The cyber criminals may have accessed the personal information of many First Nations peoples and their non-First Nations immediate family members in BC. The FNHA is offering free credit and identity theft monitoring to all who may be affected.

STEP 1	STEP 2	STEP 3
 <p>Read Questions & Answers (Q&A) at www.fnha.ca/cyberincident</p>	 <p>Check to see if you have been affected using the FNHA look-up tool: https://lookup.fnha.ca/</p>	 <p>Sign up for the free Equifax credit monitoring service provided by the FNHA if you have been affected</p>
<p>We understand that receiving a notice like this is distressing. The fnha.ca website also has information on how to access mental health and cultural supports. We will continuously update the Q&A based on questions and feedback.</p>	<p>To determine whether you or a loved one you are assisting has been affected, like a parent, spouse etc., please visit lookup.fnha.ca and follow the instructions on the page.</p>	<p>The FNHA has arranged for credit monitoring and identity theft restoration service for a period of 24 months at no cost to anyone whose status number has been impacted. Please note that you have until January 31, 2025 to determine your eligibility.</p>

If you need to speak to someone:

Please contact the dedicated FNHA Cyber Incident Support Centre, for further questions or support:



By Phone:
1-844-723-6518



By Email:
cyberincident@fnha.ca

The operating hours of the Support Centre are 7:00 am – 3:00 pm Pacific time, Monday - Friday.