



First Nations Health Authority
Health through wellness

Equifax Registration Process

Equifax Registration Process



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1. Click the link to 'Am I Eligible for Credit Monitoring and Identity Theft Protection Services?' on the www.fnha.ca/cyberincident web page.

Check if your Status Number has been impacted

Welcome to our online verification service. Please enter the requested information to check if your Status Number has been impacted by a security breach. This search is secure and confidential. If you are impacted, we will provide you with additional instructions to protect your information.

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2. If you are NOT impacted the below message will appear. This is good news your status card has not been compromised in the cyber breach:

You are not impacted

Based on the information you provided you are not impacted by this incident. To check a different version of your name (Bob vs Robert or Bill vs William) please use the button below to return to the Home Page to enter your alternate information.

First Name

Last Name

Last 5 digits of status number

[Return To Home Page](#)

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3. If you ARE impacted the below message will appear. You can choose to enter you email address for a copy of the code to be sent to you or you can click the Enrollment Page and proceed with the registration:

You are impacted

Based on the information you provided you are impacted by this incident. Below is your Activation Code to enroll in Equifax credit and Identity monitoring. You can use the button to copy the Activation Code to paste on the Enrollment Page.

Activation Code: 

Enrollment Page: www.equifax.ca/activate

If you would like this Activation Code and a link to the Enrollment Page sent to you in email please enter your email address below.

I confirm that the above email address belongs to me and I agree to receive my activation code

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4. If you choose to send an email to yourself, it will look like this in your inbox:

From	Subject	Received
F First Nations Health Authority	Activation Code and Enrollment Link	11:01 AM

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5. The email message will look like this:



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Thank you for visiting the First Nations Health Authority (FNHA) online verification tool.

Based on the information you provided you are impacted by this incident. Below is your activation code to enroll in Equifax credit and Identity monitoring.

Activation Code: .

Enrollment page: www.equifax.ca/activate

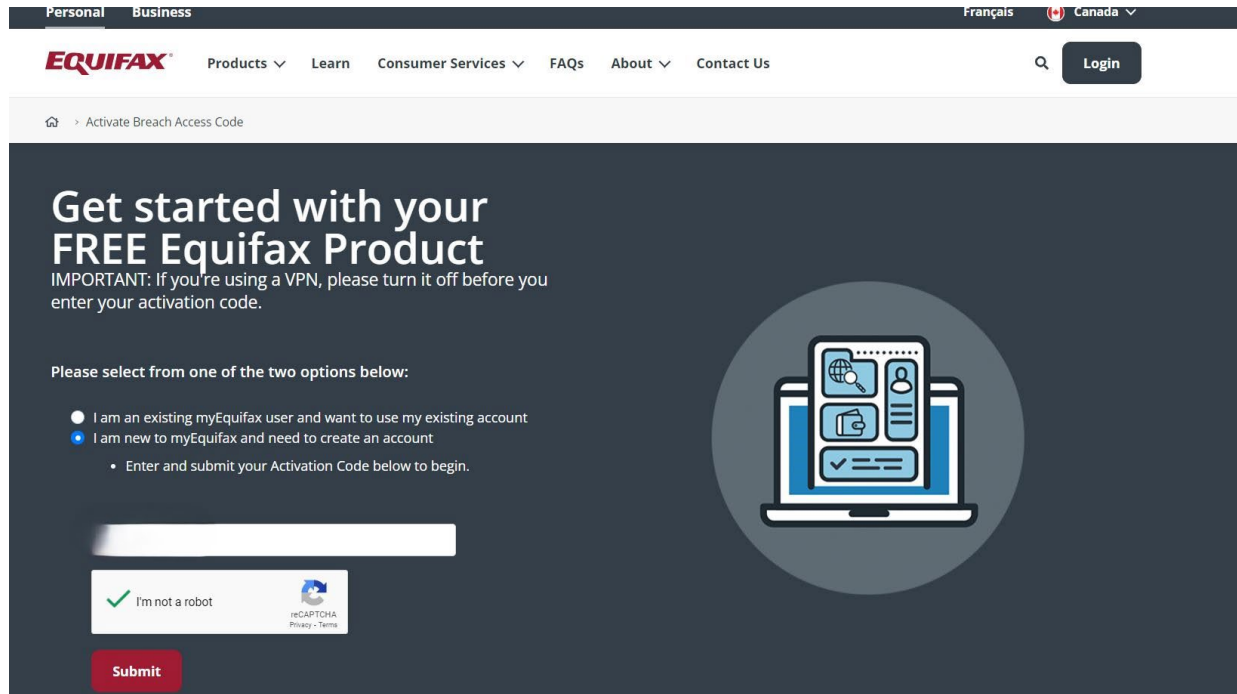
If you have additional questions about the incident, we have created and published Q&A information at www.fnha.ca/cyberincident to try to answer some of those questions proactively. We will continuously update the Q&A we become aware of additional information that you might find useful.

In Wellness,

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6. If you proceed directly to the Equifax Enrollment Page (www.equifax.ca/activate), it will look like this:



The screenshot shows the Equifax website's activation page. At the top, there are navigation links for 'Personal' and 'Business', and a language selector for 'Français' and 'Canada'. The main navigation bar includes 'EQUIFAX', 'Products', 'Learn', 'Consumer Services', 'FAQs', 'About', and 'Contact Us', along with a search icon and a 'Login' button. The breadcrumb trail indicates the current page is 'Activate Breach Access Code'. The main content area has a dark background with the heading 'Get started with your FREE Equifax Product'. Below this, an important note states: 'IMPORTANT: If you're using a VPN, please turn it off before you enter your activation code.' The user is prompted to select from two options: 'I am an existing myEquifax user and want to use my existing account' (unselected) and 'I am new to myEquifax and need to create an account' (selected). A sub-option under the second choice reads 'Enter and submit your Activation Code below to begin.' Below the options is a white input field for the activation code. At the bottom left, there is a reCAPTCHA 'I'm not a robot' checkbox and a 'Submit' button. On the right side of the page, there is a circular graphic containing an illustration of a laptop displaying various icons representing user profiles and data.

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7. Once you enter the code and select 'Submit' this is the next screen.

You will note entering the SIN is optional but does help Equifax ensure they are monitoring the correct identity as there are many people with the same name:

1. Profile Information

Details All fields are required (except where noted)

First name

Last name

Date of birth (YYYY/MM/DD)

Mobile number

We may text you to verify your identity. Message and data rates apply.

Social Insurance Number (optional)

Your Social Insurance Number helps us locate your credit report and verify your identity.


Create your Account

This will be your login information. We may send an email to you to verify your identity and complete account creation.

Email address

Your email will be used as your account user name.


Your product



Equifax Complete™ Premier
FREE for 24 months

- Receive alerts of key changes to your Equifax credit report
- Daily access to your Equifax credit score
- Dedicated ID Restoration Specialists to help you recover from ID Theft

The credit score provided is an Equifax credit score. While this score is similar to scores usually communicated to lenders who request it, it is being provided to you for your own educational use. Third parties may use different types of credit scores and additional information to assess your creditworthiness.



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8. After entering the above information, the next screen is Account Verification:


myEquifax[™] | Registration

Profile Information

2. Account Verification


We can send a one-time passcode. Please note, this code will be available for 30 minutes from the time it is requested.

Send a text to my mobile phone number. 
Send a text with a one-time passcode to my mobile phone number. Message and data rates may apply.

Send an email to my email address. 
Send an email with a one-time passcode


YES, SEND PASSCODE.

Your product


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- Daily access to your Equifax credit score
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The credit score provided is an Equifax credit score. While this score is similar to scores usually communicated to lenders who request it, it is being provided to you for your own educational use. Third parties may use different types of credit scores and additional information to assess your creditworthiness.

 SECURED BY SECTIGO

3. Complete Order

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9. Once you select 'Yes SEND PASSCODE' the next screen to appear is:


2. Account Verification

Enter the verification code we just sent

Enter code

I agree to the [Terms of Use](#) and consent to the [Privacy Policy](#). This includes providing my personal information to Equifax Canada. I understand my Equifax Canada credit report and score are made available to me on myEquifax, a platform provided by Equifax Canada in coordination with its affiliate, Equifax Consumer Services LLC, a U.S. company, and my data will be stored in the United States.


CONTINUE



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10. Once the PASSCODE is correctly entered, you will scroll to the very bottom of the below screen and select 'SIGN ME UP':

For residents of Quebec, identity theft insurance is not available for new purchases. See [Terms of Use](#)

Once you activate your new coverage, please ensure you reconfigure your credit score and report alerts, and re-enter your WebScan details.

If you currently have a paid Equifax Complete™ Friends and Family service with a second adult added, that second adult will not be covered with your new Equifax Complete Premier coverage.

By clicking "SIGN ME UP" below, you will begin to receive Equifax Complete™ Premier coverage, at no charge, effective immediately until **09/10/2026**. The same [Terms of Use](#) and [Privacy Policy](#) will continue to apply. Once your free coverage ends on **09/10/2026**, you will need to reactivate your paid service.

SIGN ME UP

By checking this box, you agree to receive promotional offers, advertising and marketing communications from Equifax Canada, its affiliates, strategic partners and alliances. You may opt out of these promotional emails at any time by clicking the "Unsubscribe and Manage Preferences" link in any promotional email from Equifax. More information is available in our [Privacy Policy](#).

NOTE: You will continue to receive important emails related to your product and account even if you opt out of promotional emails.




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11. After you select “SIGN ME UP” you will see the next screen ‘THANK YOU FOR YOUR ORDER’ and if you scroll to the very bottom you can ‘VIEW MY PRODUCT’



Thank you for your order!


You're enrolled [Print this page](#)

**Equifax Complete™ Premier**

Your subscription

FREE for 24 months

Your product is ready



Begin exploring your
Equifax Complete™ Premier product now.

VIEW MY PRODUCT

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12. If you select 'VIEW MY PRODUCT' it will take you to the WELCOME PAGE of your New Equifax Account, where you can 'SIGN OUT' in the top left corner.

Registration is now complete, and the credit monitoring and identity theft protection service is active.

You will now receive emailed alerts to your email account if there is any suspicious activity on your credit file.